

The Utility Billing Customer Service Department compiles meter readings based on meters read, billing of water, sewer, and garbage collection, issues work orders for rechecks of meters, turn on and off of services, monitors and collects on delinquent accounts, and provides customer service with the ability to serve the customer in an appropriate manner.



UTILITY BILLING

Water Department Hours:

Monday- Friday 8:00am -4:00pm

Please Click here for the Water/Sewer/Garbage Application: </media/7661>

The City's Water and Sewer Rate Structure (including tap fees and garbage rates) can be viewed [here](#)

Failure to receive a bill does not entitle delayed payment! All bills are due by the 20th of the month. A 10% late charge will be added if your bill is not paid by the due date. Accounts delinquent and not paid by the 1st of the following month are subject to cut-off WITHOUT ANY FURTHER NOTICE. NO OTHER NOTICE WILL BE SENT!

The Utility Department offers several convenient ways to pay your bill.

- [Walk-In](#)
- Pay over the phone 24 hours a day by calling: 1-888-305-2742
- [Mail](#)
- [Drop Box](#)
- Online : <https://xpressbillpay.com/#/?org=temple10507>

Pay In Person

You may pay your utility bill at City Hall. Payment methods that are accepted are as follows:

- Cash
- Check
- Money Order
- Credit Card
- Debit Card

Pay Using the mobile app: Xpress Bill Pay

Pay by Mail

Payments can be made by check or money order. Please include the water bill stub and place your account number on the check or money order to ensure the payment is applied to the correct account.

The mailing address is:

The City of Temple
P.O. Box 160
Temple, GA 30179

Pay by Phone

Payments can be made 24 hours a day by calling: 1-888-305-2742.

Garbage Information:

Beginning July 1, 2021, The City of Temple has a new service provider for trash pickup and recycling: GFL Environmental. ***Trash service is mandatory for residents in the Temple City Limits.***

2024 GFL Trash Collection Schedule

Additional GFL Information

A Message From GFL

Welcome to GFL Environmental as your service provider for quality garbage removal. We look forward to a long lasting relationship while providing you with quality and dependable service. Place your container roadside the night before your scheduled pickup day stickered on your cart. Please make sure that all trash is bagged and placed in the container. The driver will service the cart only.

Listed below are the items that we CANNOT collect in your regularly scheduled weekly service. When in doubt call our office for assistance. (770) 577-3545.

- *Liquid paint of any kind.*
- *Hazardous material – Flammables, lighting tubes, insecticides, caustic chemical*
- *Batteries – car, boat, motorcycle, etc.*
- *Building material – boards, drywall, tile, concrete, carpet/padding, etc*

Your account may be serviced with automated equipment. Automated trucks have a mechanical arm that is used to pick up carts and dump trash into the truck. Do not be alarmed if you see only one side of your street collected. This truck picks up on one side of the street and then turns around and picks up the other side. Proper cart placement is extremely important. Carts should always be placed at least five (5) feet away from any object. (trees, posts, mailboxes, shrubs, cars etc...) Once the cart is placed at the curb the wheels and lid hinges should be closest to your house, the lid should open to the street.

State of Georgia Rental Assistance Program (Assistance for Rent and Utilities):

The State of Georgia received \$552 million from U.S. Treasury's Federal Emergency Rental Assistance Programs to provide relief to individuals, families, and landlords whose finances have been negatively impacted due to the COVID-19 pandemic. The funds will be used to bring past due utilities and rent current for households with rental arrears. This program is administered by the Georgia Dept. of Community Affairs. For more information, please visit: www.georgiarentalassistance.ga.gov.

Water, Sewer, Garbage Application 272.15 KB

GFL Additional Information 400.63 KB

Xpress Bill Pay Information ENGLISH 827.81 KB

Water & Sewer Rate Structure and Tap Fees December 2023 22.12 KB

GFL 2024 Trash Collection Schedule 45.91 KB

Xpress Bill Pay Information SPANISH 836.89 KB

GFL Rates Effective July 1, 2023 88.07 KB

2024 Annual Drinking Water Quality Report 94 KB

CCR Certification Form 66.13 KB

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