



INFORMATION ON CHANGES IN CITY SANITATION SERVICES STARTING JULY 1

The Temple City Council has voted to make a change in the company which handles sanitation services in Temple. Following are the answers to six key questions concerning this change.

Why did the City of Temple change sanitation collection companies?

In order to try to be sure City of Temple residents and businesses are receiving quality garbage and trash collection and disposal services at the best possible price, the Mayor and City Council decided to solicit proposals from qualified companies. We took this action recently because the City's three-year contract with the current provider was expiring on June 30.

When we advertised for qualified firms to submit a proposal to the City of Temple for a three-year agreement starting July 1, 2019, we received two bids: one from Waste Industries, who has provided the service in recent years; and the other from Waste Pro USA, who is working to expand its operations in this part of Georgia.

Basically, the City of Temple is changing sanitation collection companies for two reasons: Better pricing for the residents, businesses, and industries in Temple, and better arrangements for this local government. Also, Waste Pro's references concerning customer service and quality of service were very positive.

What will it cost a family to receive this service from Waste Pro?

The service will be provided to a household at a cost of \$2.60 per week. (The cost of \$2.60 per week equals an annual cost of \$135.20. Since the bill is sent monthly, \$135.20 divided by 12 months basically equals a bill of \$11.25 per month. And since the current monthly bill is \$12.50, residential customers will realize a 10 percent cost savings with Waste Pro.)
-- The cart/container capacity will still be 95 gallons.

What part of this bill helps pay for billing, record-keeping and other administrative duties done by the City Temple?

Currently, of the current \$12.50 monthly bill to each residential customer, \$11.79 goes to Waste Industries and \$0.71 is used by the City to cover these administrative costs. Starting July 1, of the new \$11.25 bill, a total of \$10.50 will go to Waste Pro and \$0.75 will go to the City.

By way of comparison, the parallel cost with Waste Industries starting on July 1 would have been \$13.50 per month: \$12.75 for Waste Industries and \$0.75 for the City. This would have been \$2.25 per month higher than the cost will be with Waste Pro, which was one key reason for changing companies.

Will the recycling service still be available to residents?

Yes. In the past, Waste Industries has provided a 65-gallon cart/container for recyclables to any residential customer upon request...and at no cost. And starting July 1 Waste Pro will provide a 65- gallon cart to any family who wants to do recycling. The City of Temple certainly encourages people to do recycling, and use of this free container is a great way to benefit our environment.

Will small businesses in Temple still be able to use the 95-gallon containers, and what will it cost?

For small businesses who do not produce enough trash and garbage to need a bin (which range in size from 2 cubic yards up to 8 cubic yards), these small businesses still can use a 95-gallon container. And the monthly cost for this container for a small business is the same as it is for a resident. (Please refer back to the answers to the second and third questions printed above.)

How will things be handled with larger commercial businesses and with industries?

In the past, the City of Temple let these businesses and industries make their own arrangements for sanitation services. As a result, Waste Industries had dealt directly with these large commercial businesses and industries. With many of these, Waste Industries has had multi-year contracts; and two or three years could be remaining in some of these agreements. As the contracts expire or are cancelled between the two parties, service with that individual business or industry will start being providing by Waste Pro.

In its bid to the City of Temple, the rates set forth by Waste Pro were less expensive than those included in Waste Industries' proposal. Therefore, when a change is made at this time or at some time within the next three years by an individual business or industry, the lower quoted rates from Waste Pro would be applicable.

If you have other questions contact: City Administrator Bill Osborne at City Hall (770/562-3369, extension 106). The email address is: wosborne@templega.us